

Comparisons of Job Characteristics

Focus Occupation: [First-Line Supervisors of Food Preparation and Serving Workers \(35-1012\)](#)

Associated Occupation: [Waiters and Waitresses \(35-3031\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

| | |
|----|--|
| << | Focus occupation element is much lower |
| < | Focus occupation element is lower |
| 0 | Focus occupation element is at a similar level |
| > | Focus occupation element is at a higher level |
| >> | Focus occupation element is at a much higher level |

Knowledge

Similarity of Focus Occupation to Associated Occupation: 77

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation: Waiters and Waitresses (35-3031)

| Associated Occupation's Key Knowledge Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation |
|--|---------------------------------|--------------------------------|---------------------------|---|
| Customer and Personal Service | 11.3 | 14.3 | 13.0 | < Expanded education and/or training may be required |
| Food Production | 2.1 | 9.3 | 12.8 | >> Current knowledge level is likely more than sufficient |
| Sales and Marketing | 5.2 | 7.6 | 7.2 | 0 Current knowledge level may be sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 86

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation: Waiters and Waitresses (35-3031)

| Associated Occupation's Key Skills Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation |
|---|---------------------------------|--------------------------------|---------------------------|---|
| Service Orientation | 7.9 | 9.9 | 11.6 | > Skill level is likely sufficient |
| Social Perceptiveness | 9.1 | 9.0 | 11.1 | > Skill level is likely sufficient |
| Coordination | 9.1 | 8.6 | 12.8 | >> Skill level is likely more than sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 77

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
Associated Occupation: Waiters and Waitresses (35-3031)

| Associated Occupation's Key Abilities Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | | Evaluation of Focus Occupation |
|--|---------------------------------|--------------------------------|---------------------------|----|--|
| Speech Recognition | 9.9 | 11.4 | 11.0 | 0 | Current ability level may be sufficient |
| Speech Clarity | 10.2 | 10.4 | 9.8 | 0 | Current ability level may be sufficient |
| Trunk Strength | 5.7 | 10.0 | 6.9 | << | Extensive improvement in abilities may be required |
| Stamina | 4.0 | 8.7 | 5.4 | << | Extensive improvement in abilities may be required |
| Memorization | 5.6 | 8.0 | 7.5 | 0 | Current ability level may be sufficient |
| Extent Flexibility | 4.8 | 7.5 | 6.0 | < | Some improvement in abilities may be required |
| Gross Body Coordination | 3.9 | 7.2 | 5.4 | << | Extensive improvement in abilities may be required |
| Dynamic Strength | 3.5 | 6.0 | 4.0 | << | Extensive improvement in abilities may be required |
| Speed of Limb Movement | 3.2 | 5.6 | 5.4 | 0 | Current ability level may be sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 65

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
Associated Occupation: Waiters and Waitresses (35-3031)

| Work Activities | Exclusivity of Activity |
|--|-------------------------|
| Provide customer service | 14 |
| Recognize customer intoxication | 84 |
| Use oral or written communication techniques | 1 |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
Associated Occupation: Waiters and Waitresses (35-3031)

| Tools and Technologies | Exclusivity |
|--------------------------------------|-------------|
| Calculating machines and accessories | 3 |
| Computer data input devices | 2 |
| Computer printers | 2 |
| Computers | 1 |

| | |
|----------------------------|----|
| Industry specific software | 1 |
| Mobile messaging platforms | 40 |

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.